

Moonwalk Delivery Policies
Kutch's Party Rental
517.784.4961
517.784.9084 Fax

This is an extension of the contract policies. This must be read and signed. A copy is kept by the customer and on file at Kutch's Rental.

Delivery Policies

Because of the excessive amount of deliveries requested, we **do not** determine the date or time of delivery until the **week of the event**. In the case of the inflatable, they are **24 hour rentals**. We sometimes do not know if it will be out the day before. In the event the inflatable is not in use the day before your event, we **may possibly** deliver it before the day contracted. This is solely up to Kutch's. We will not be able to determine this until the day before. If you have other items for delivery, such as a canopy, tables, or chairs, these items could be delivered earlier in the week **as early as Wednesday. Teardown may be as early as the morning after your event**. Again, Kutch's will determine this and notify you. Pick up comes on the day contracted if the inflatable is needed. This does not mean that all the rented items will be picked up. (Canopy, tables, chairs, etc...)

A \$100 service fee is charged at the time of your order. In the event we are requested to unpack/repack, unfold/fold, set up (inflate)/ takedown (deflate) the inflatable this fee will not be refunded. If these services are not required at all, a full refund of the \$50 will be made upon return of the contract to the rental office. Your refund will be mailed to you by check or a credit to your credit card account.

Delivery Procedures

WE WILL NOT MOVE A CANOPIE FROM A MISMARKED AREA. THAT IS YOUR RESPONSIBILITY.

We will call you the week of your event, usually the **DAY BEFORE DELIVERY**, to confirm your order and give you an estimated day and time for delivery*. You will need to do one (1) of the following three (3) options:

1. Have you or someone there to accept the delivery. (Adult)
2. Give us specific instructions where to drop off and / or setup your order. (map or grid to the area is appreciated)
3. Put stakes, cones, or chairs in the yard to mark the exact spot.

Special Arrangements need to be made at the time of booking. (Event being held in a park or time restricted area. This includes any event after normal work hours or pick-ups after 4pm) Extra charges will apply.

* All times given may be subject to change because of weather, cancellations, or some other unforeseen matter.

Sign _____ **Print** _____ **Date** _____

Event Date _____