

RENTAL POLICIES

- All Rentals are cash in advance. This includes additional policies given for interactive rentals or food machines.
- Rates listed are a base rate. Damage waiver, delivery, set-up, labor fees, & security fee may need to be added.
- Rates are subject to change without notice. Rates apply for a two-day period or weekend. Monthly and weekly rates are available upon request.
- The damage waiver is a non-refundable fee which covers the cost for minor unintentional and accidental damage to the equipment. It is not insurance. The customer is still responsible for all personal injuries or property damage. It is charged on ALL rental equipment.
- Any rental item in your possession is the customer's responsibility. Customer agrees to pay for any damage to rental items.
- All late returns will be charged appropriately. Inflatables will be charged a days rental if they are returned late. A credit card will be used as collateral and will be charged.
- Reservations are accepted by phone or in person, but are not guaranteed until we receive a deposit by mail or in person. Deposit is non-refundable. Receipt of credit card authorizes that Kutcha's may bill Customer's credit card at time of pick-up, return or past due date. It also means the customer agreed to terms and conditions.
- Delivery and pick up are at the door or garage only. Our service does NOT include set up and tear down of tables, chairs, or other goods. If this service is desired, arrangements must be made several days prior to delivery and/or pick up with a special charge quoted. Deliveries may come early in the week. Not necessarily what is stated as "date out" on the contract.
- Weather related issues do not warrant a refund.